

Project Updates

VAT - General: IIC# 31613

Work Remaining:

- Complete IIC #32331 (Infrastructure Readiness).
- Complete IIC #32332 (Lab Installation). Closeout documentation to be complete 3/30/09.
- Complete IIC #32594 (IVR Application Migration).
- Complete IIC #32334 (MPS1000 System Deployment).
- Complete IIC #32335 (UM2K & Flexible Call Manager).
- Complete IIC #32336 (CTI Desktop).
- Complete IIC #32337 (Reverse 911 Application).
- Complete IIC #32338 (VAT Project Closeout)

IICs Completed:

- Completed IIC #32330 (Due Diligence).

Project Updates

VAT - Infrastructure Readiness: IIC# 32331

Accomplishments:

- Awaiting new schedule for ONS completion. Tentatively planning 4/2/09 for ADOT and 4/5/09 for ADOA, depending on shipping schedule for DS3 cards, which has not been confirmed yet.

Work Remaining:

- ONS upgrade completion tentatively scheduled for Tucson 4/9/09.
- D&A

VAT - Lab Installation: IIC# 32332

Work Remaining:

- Create documentation for system installation as part of hand-off to TPO.

Project Updates

VAT - IVR Application Migration: IIC# 32594

Accomplishments:

- Conversion of the AZMain (base) complete.
- Conversion of FAA Inbound applications continues.
- DSL line to provide remote testing capability for FAA installed 3/26; full “private network” expected to complete 3/30.
- FAA made decision to re-record all English scripts to resolve multi-voices, script quality issues. Underway but completion date is TBD. FAA wants to complete before UAT begins.
- FAA has reported that the test database on the DTS QA server is ready for testing.
- DCSE change request quote delivered to DES.
- Weekly status meeting held on Tuesday, 3/23. Minutes to be published to team and posted to ITG by 3/27.

Work Remaining:

- 17 Application Groups to be converted and migrated to production MPS1000.
- D&A following each migration.

Project Updates

VAT - MPS1000 System Deployment: IIC# 32334

Accomplishments:

- System installation hand-off documentation for TPO in progress.

Work Remaining:

- Create documentation for system installation as part of hand-off to TPO.
- D&A.

VAT - UM2000 (Octel Voice Mail Replacement) & Flexible Call Manager: IIC# 32335

Accomplishments:

- PRI and SIP testing for MWI completed at ADOA.
- 1st 3 pilot users rolled out; remaining group will continue to roll out near term.
- Reviewing Communications Plan for ADOT.
- 1st FCM training class started 3/26.
- In process of validating auto attendant documentation for FCM migration.

Work Remaining:

- Planning the group loads for the UM2K deployment.
- Determining Classes of Services for the State User Groups.
- Complete describer load spreadsheet (model).
- Installation of ADOA Audio Codes undergoing architectural review.
- CCT servers at ADOA and ADOT installation on hold until CPU upgrade on ADOA CS1000 complete.